P.O. Box 281 Standard, California 95373
18859 Microtronics Way Suite B13 Sonora, California 95370

Residential Internet Service Subscription Agreement

Name of Subscriber (Print): _____Subsciber's phone: _____

Subscriber's Billing Address: _____ City _____ St _____ Zip _____

Subscriber's Service Address:_____ Unit:_____ Lot: _____ City _____ St _____ Zip _____

Subscriber's Phone: _____, _____, _____Date: _____/_____/_____

Drivers License #: _____ SS #: _____ Email Address: _____

Contract Period: Twelve Months (12) _____Twenty-Four Months (24) _____Other _____

I (the customer/subscriber) understand that I will abide by Sierra Nevada Communications (SNC) "Acceptable Use Policy" (AUP) as stated on the website gosnc.com and revisions thereof. I further understand that all wiring to Customer Premise demarcation point remains property of SNC. Any new wiring inside customer's residence/business office may be an additional installation or repair charge and is subject to any promotional terms. Purchase of customer premise equipment, first month rental fee and any Federal, State and Local Taxes are due at signing of contract. Monthly rental fees are due on the 1st of each month, and a finance fee will be accessed after the 15th if balance is not paid in full. Unpaid balance on promotional fees may be required if service is terminated prior to contract term fulfillment, or before promotional terms are met. Contract length is defined above as "Contract Period".

It is the customer/subscriber(s) responsibility to have the latest version of customer premise equipment to receive optimal bandwidth performance and capabilities. This information is located on our website gosnc.com.

SNC will set up 'main computer and router' to connect to Internet. Additional computers and other customer owned equipment may be set up by SNC and connect for an additional service fee. SNC does not work on or repair customer computers, nor does SNC work on existing networks run by a network administrator. Should problems arise with the customer's computer or other customer owned equipment the customer is solely responsible for its operation and maintenance. Additional terms for promotional contracts are available on our website gosnc.com. Service offerings and bandwidth limitations are outlined in the AUP on the gosnc.com website which are subject to change without notice.

User exceeding their contracted Residential Flex package bandwidth/network traffic allocations shall be automatically upgraded to the next available network package and charged $15.00 (fifteen dollars) per package upgrade. Users on Residential Flex packaging exceeding 2000 Gigabytes (GB) shall be charged $15.00 (ten dollars) per 400 Gigabytes (GB) thereafter. Any upgrade in package, requires remaining in that package for a minimum of 3 (three) months unless another upgrade is needed to cover data usage. This upgrade shall become their new contracted package, after 3 (three) months of any upgrade the customer may request to change the package contract. An administrative convenience fee of $10.00 (ten dollars) will be assessed to change the package.

I understand that all equipment leased from SNC remains property of SNC. A deposit may be required on that equipment. Customer further agrees that "payment" for all services 'will not cease' until leased equipment has been returned. Any and all deposits are forfeited if service is discontinued prior to the fulfillment of this agreement as stated above and/or equipment leased is damage in any scenario. Deposit(s) are returned when the Customer has met ALL the following conditions, completing the Contract Period, terminating Internet service, and all leased equipment has been returned to SNC. Promotional plans are subject to change without notice. The Customer is responsible for the replacement cost of any equipment leased if damaged in anyway and under any circumstances.

Equipment Leased _____ Service Plan: _____ □ Wireless □ Cable
Additional Equipment: _____

S/N _____	Monthly service fee	_____
Modem/Router _____	Admin or Installation	_____
Mac _____	_____	_____
	_____	_____
	Subtotal	_____
	Sales tax	_____
_____		
Subscriber Signature	Total Due:	_____
		☐ Tax included on next bill

_____ _____

Subscriber Print Company Signature

Rev. 11182022 By signing this document you are agreeing to the terms, and that all your information is correct.