



General Cable Pricing

January 1, 2024

Television, Internet, and VoIP Phone

P.O. Box 281 Standard, California 95373
209-588-9601, 209-962-6373

Dear Subscriber,

Residential Services and service fees are outlined below:

Television program packaging varies by Community.

Cold Springs Basic	TV Package	\$ 47.95 per month
Columbia Basic	TV Package	\$ 45.95 per month
Long Barn Basic	TV Package	\$ 59.95 per month
Pinecrest/Strawberry Basic	TV Package	\$ 56.95 per month
Digital RF	Set Top Box (STB) Rental: each box	\$ 6.95 per month

Groveland / Big Oak Flat IPTV (not available in Hwy 108 communities)

Life-Line Locals: ABC, Access Tuolumne, CBS, FOX, ION, NBC, PBS	\$ 29.95 per month
Basic TV Package includes Life-Line Locals	\$ 49.95 per month
Extended TV Package includes Basic TV and Sports	\$ 89.95 per month
1 st Set Top Box is Included (Seasonal packages excluded)	
IPTV Set-Top Box Rental (Per Additional TV)	\$ 6.95 per month
IPTV Set-Top Box Lease to own (Per Additional TV 14-month term)	\$ 14.95 per month
IPTV Set-Top Box Point of Sale Purchase (Per Additional TV)	\$ 180.00 per box
IPTV Remote replacement	\$ 24.95 per remote
Cloud DVR 100GB Total Storage	\$ 0.00 Included
Cloud DVR 250GB Total Storage	\$ 4.95 per month
Cloud DVR 500GB Total Storage	\$ 9.95 per month

Premium Services:

Premium Service HBO channels	\$ 18.95 per month
Premium Service Cinemax (Groveland, Big Oak Flat only) 5 Channels	\$ 14.95 per month
Premium Service HBO & Cinemax 11 Ch Combo (Groveland, Big Oak Flat only)	\$ 21.95 per month
Sports Only Includes Life-Line Locals available in Groveland Only	\$ 49.95 per month

Other Service Fees:

Additional Outlets (Per Outlet) Maintenance Agreement / without STB	\$ 2.50 per outlet/month
Tuolumne County Franchise Fee	5% of the gross bill
Tuolumne County Public, Education, Government fee	1% of the gross bill
TCT Recovery Fee	\$ 2.69 Minimum
Federal, State, Local, Royalty, Other Taxes and Surcharges as they apply	
Standard Cable TV Installation	\$ 100.00
Cable Internet Standard Installation	\$ 100.00
Standard Fixed Wireless Installation	\$ 199.95
Rental Deposit(Landlord agreement needed)	\$ 100.00
Account Verification Deposit (Missing SSN, DL, or CC)	\$ 50.00 per item
Disconnection or Interruption of Service for Non-Payment	\$ 25.00
TV or Internet Reconnection Fee	\$ 65.00
Administration Fee: account changes, name, address, etc.	\$ 10.00 minimum

Convenience Fee: Credit Card Services	\$ 2.50 per transaction
Static Public IP Address	\$ 9.95 per month
No Payment Received by 15 th of the month Late/Finance Charge applies	\$ 4.99 per month
Return Check Fee	\$ 35.00 per occurrence
Collection Fee	\$ 35.00 per occurrence
Service Call (Truck Roll) Fee	\$ 65.00 per visit
Services in addition to a Service call or Truck Roll	\$ 100.00 per hour
Specialized Installation per customer specifications	\$ 100.00 per hour (1hr min)
Trenching new service minimum (Conduit not included)	\$ 100.00 per hour (1hr min)
Basic outlet wiring during installation (New or Additional 50ft or less)	\$ 40.00

Phone Services:

Basic Business Phone with US only North American Continent calling **	\$ 39.95 per month
Residential Phone with US-only North American Continent calling **	\$ 34.95 per month
Additional Phone Line (per line) ***	\$ 29.95 per month
VoIP FSLs (Federal, State, Local, Surcharges)	\$ 11.65%
VoIP 911, 988 Cost Recovery Fee	\$ 0.99
VoIP Regular Recovery Fee	\$ 1.98
Phone Activation Fee (per line)	\$ 25.00
ATA purchase	\$ 99.95
Rental ATA Fee	\$ 7.00 per month
Telephone Battery Backup	Call for Pricing
Federal, State, Local, and Other Taxes and Surcharges as they apply	

***Additional outlets:**

The outlet to your Internet Modem or Gateway is maintained with your subscription.
The cable outlet to your first Television is maintained with a subscription to Television service.
Additional TV Outlet maintenance fees apply per month, with or without Set-Top Box (STB) rental.
Any additional outlets not on a maintenance fee program, disrupting TV, or Internet service, will be corrected at the customers' expense of \$100.00 per hour plus parts.

**International Phone Service is available, and cost will be determined by the geographic location. Contact SNC for the International Calling Schedule and rates.

***Additional phone line(s) discounted \$5.00

All phone services are Voice-over-IP (VoIP) and are secondary services – subject to an outage during power outages, Public Safety Power Shutoffs (PSPS), network interruptions, and system upgrades. We recommend customers have home backup power to maintain normal phone service including Emergency 911, 211, and 988 services which may be unavailable during outage events.

Note to existing Groveland and Big Oak Flat Television customers:

SNC is deploying a next-generation Television platform called IPTV. It has new features, Including Digital Video Recording (DVR), an advanced programming guide, and more channel offerings. If you are an existing Television customer and live in this service area, please call customer service (209-962-6373 or 209-588-9601) to schedule your appointment to upgrade your television service. Channel cards are available upon request. IPTV includes a new interactive TV guide, not available on the legacy TV system.

Visit GoSNC.com to view our current supported Internet equipment list. As of January 1, 2023, Docsis 1&2 modems will no longer be authorized. Docsis 3.0, 3.1, and 4, only devices on the approved SNC list are supported.

Prices are subject to change with a 30-day notification. The customer is responsible for the replacement cost of lost or damaged 'equipment.' Promotional Services are limited in time and prices will vary. Additional discounts are available for multiple services.

For our Privacy Policy, Acceptable Use Policy, and information about early termination fees see GoSNC.com